

Alamo Title Insurance
Fidelity National Title Insurance Co.



Chicago Title Insurance Company
Commonwealth Land Title Insurance Co.



FIDELITY NATIONAL TITLE GROUP - SOUTHWEST AGENCY DIVISION

1445 Ross Avenue, Suite 4700, Dallas, TX 75202

Toll Free 800-925-0965

Fax 214-346-7233

MANAGEMENT TEAM

Bill James, SVP, Regional Agency Manager
Direct 214-346-7222 – Cell 713-899-6887
E-mail: Bill.James@fnf.com

Billy Vaughn, VP, Agency Manager
Direct 214-346-7119 – Cell 214-675-8601
E-mail: Billy.Vaughn@fnf.com

FINANCIAL/OPERATIONS/ADMINISTRATION

Mary Monarque, VP, Regional Agency Finance Manager
Direct 214-346-7175 – Cell 214-868-7987
E-mail: Mary.Monarque@fnf.com

Penny Harper, SW Agency Administrator
Direct 214-346-7181 * E-mail: Penny.Harper@fnf.com

Jack Price, SW Agency Administrator
Direct 214-303-5350 * E-mail: Jack.Price@fnf.com

Rusty L. Spoerl, SW Agency Administrator
Direct 214-220-6197 * Email: Rusty.Spoerl@fnf.com

Sylvia Wade, SW Agency Escrow Administrator, Ext. 228
Direct 214-303-5341* Email: Sylvia.Wade@fnf.com

Debra Way, SW Agency Administrator
Direct 214-220-6196* E-mail: Debra.Way@fnf.com

Kathy Batis, SW Agency Administrator-San Antonio Agency
Toll Free 800-292-5320 – Direct 210-366-0889, Ext. 1904
Fax 210-377-2926 * E-mail: Kathy.Batis@fnf.com

CONTINUING EDUCATION AND TRAINING

Shari K. Foster, CTIA
VP/Director of Education & Training
FNTGSWAgency.com Administrator
Direct 214-303-5355 – Cell 512-757-4179
E-mail: Shari.Foster@fnf.com; E-Fax: 888-870-0144
CE/Correspondence E-mail: Education@fnf.com

Lisa M. Beville
VP/ Agency Support Services/Regional Training Coordinator
Direct 214-303-5340 Cell 214-695-3345 Fax: 214-346-7233
Email: Lisa.Beville@fnf.com

**ENDORSEMENT FORMS, MANUALS AND
UNDERWRITING BULLETINS**

www.FNTGSWAgency.com * Requires Login/Password

AGENCY ACCOUNT MANAGERS

Ashley Lockwood Chilcote, VP, Ext. 401
Direct 214-346-7102 – Cell 469-774-0257
E-mail: Ashley.Chilcote@fnf.com

Joe Kyle, VP, Ext. 404
Direct 214-346-7221 – Cell 972-489-6392
E-mail: Joe.Kyle@fnf.com

Larry Lawrence, VP, Ext. 405
Cell 512-627-7526
E-mail: Larry.Lawrence@fnf.com

Jay McKie, VP, Ext. 407
Direct 575-521-3808 – Cell 575-644-6437
E-mail: Jay.McKie@fnf.com

Beverley Ouellette, VP, Ext. 232
Direct 214-346-7262 – Cell 214-763-3396
E-mail: Beverley.Ouellette@fnf.com

Mark Rizzo, VP, Ext. 408
Direct 214-346-7224 – Cell 505-553-4051
E-mail: Mark.Rizzo@fnf.com

**AGENT NETWORK – COMMERCIAL
Ross Avenue Address**

Melissa McCarty Scoggins, VP, Agency Commercial
Manager
Direct 214-346-7223 – Cell 214- 534-8951
E-mail: Melissa.McCarty@fnf.com

Michelle Jimenez, Commercial Referral Representative
Direct 214-346-7227 – Cell 972-207-3638
E-mail: Michelle.Jimenez@fnf.com

Debra Way, Residential/Commercial Referral Representative
Direct 214-220-6196 – Fax 214-346-7133
E-mail: Debra.Way@fnf.com

**INSURED CLOSING PROTECTION LETTERS &
POLICY JACKETS**

www.Agenttrax.com
(Requires Login and Password)
AgentTRAX Help Desk Toll Free 800-586-0031

LEGAL/UNDERWRITING - DALLAS

2001 Bryan Street, Suite 1700, Dallas, Texas 75201

Toll Free: 800-442-4303 or 800-442-7067

Dallas Legal Fax 214-303-5442 or 214-346-7245

Lin Brasier, SVP SW Region Underwriting Manager
and Co-Regional Counsel-TX, Back-up Regional Counsel-NM
E-mail: Lin.Brasier@fnf.com * Direct 214-303-5387

Rayni Scott, VP, Co-State Counsel – TX
E-mail: Rayni.Scott@fnf.com * Direct 214-303-5384

Regina Shields, VP, TX, NM and State Counsel – OK
E-mail: Regina.Shields@fnf.com * Direct 214-303-5389

David Parnell, SVP, Back-up Regional Counsel – TX & OK
E-mail: David.Parnell@fnf.com * Direct 214-346-7184

Whitney Eledge Withers, AVP, TX Underwriting Counsel
E-mail: Whitney.Withers@fnf.com * Direct 214-303-5354

Robert “Doc” Watson, VP, Underwriting Counsel
E-mail: Robert.Watson@fnf.com * Direct 214-303-5354

Bill Fairbanks, VP, Back-Up State Counsel – NM
E-mail: Bill.Fairbanks@fnf.com * Direct 214-346-7242

Lilly Conner, VP, TX Underwriting Counsel
E-mail: Lilly.Conner@fnf.com * Direct 214-965-1978

Ann Wilbanks, VP, TX Underwriting Counsel - Houston
Email: Ann.Wilbanks@fnf.com * Direct 713-609-3226

Michelle I. Taylor, AVP, Underwriting Attorney
Email: MiTaylor@fnf.com * Direct 214-346-7241

Marlys Stangeland, Legal Administration/HOI
Email: Marlys.Stangeland@fnf.com * Direct 214-303-5388

Nelda Smith, Legal Administration/HOI
Email: Nelda.Smith@fnf.com * Direct 214-346-7225

Merritt Hopson, Regulatory Compliance Officer - Texas
E-mail: Merritt.Hopson@fnf.com * Direct 214-303-5383

Gene Reneau, VP, New Mexico State Counsel
Email: Gene.Reneau@fnf.com * Direct 505-334-1090
Toll Free 888-617-2653 * Fax 505-334-1089
16931 Hwy. 550, Aztec, NM 87410

LEGAL/UNDERWRITING – SAN ANTONIO

10010 San Pedro, Ste. 440, San Antonio, TX 78216

San Antonio Legal Dept. Direct 210-366-0889 Toll Free: 800-292-5320

San Antonio Legal Dept. Fax: (210) 377-2926

Stan Keeton, SVP, Co-Regional Counsel–TX and Regional
Counsel–NM and OK - Ext. 1900
E-mail: Stan.Keeton@fnf.com – Cell 210-410-3418

Mike Karger, VP, Co-State Counsel – TX, Back-Up State
Counsel – OK – Ext. 1901
E-mail: Mike.Karger@fnf.com – Direct 210-321-1073

Bobbye Harris, VP, Back-Up State Counsel – TX & OK – Ext.
1910 E-mail: Bobbye.Harris@fnf.com – Direct 830-626-9401

Jody Gill-Thomas, Legal Administrative Asst./HOI's –
Ext. 1902 Email: JodyGill.Thomas@fnf.com

NATIONAL CLAIMS CENTER

Fidelity National Financial, Inc.
P.O. Box 45023, Jacksonville FL 32232-5023 OR
Send Via Email: titleclaims@fnf.com OR Fax: 904-357-1346

HOME OFFICE ISSUE (HOI) POLICIES:

Original policy(ies) must be signed in the Underwriting
Department with T-OO (Verification of Services
Rendered) Form attached. Please report and
Pay for HOI policies with your regular monthly reporting.

**Fidelity / Alamo (except for former Lawyers Agents and
Direct Operation)** HOI's should be sent to:

Attn: Underwriting Department
10010 San Pedro, Ste. 440, San Antonio, TX 78216
**Chicago/Commonwealth/incl. former Lawyers Agents &
Direct Operations regardless of Underwriter used on
policy** HOI's should be sent to:

Attn: Underwriting Department
2001 Bryan Street, Ste. 1700, Dallas, TX 75201

**All Non-Contested Claim Matters
(Indemnities and Curative Matter Requests)**

Fidelity National Title Clearance Center
2001 Bryan Street, Suite 1700, Dallas, TX 75201
Toll Free 800-442-4303 – Fax 214-303-5427
E-mail: indemletter@fnf.com

POLICY REPORTS & REMITTANCE PAYMENTS

Every Agent, Every Month!

**Please be sure your company name and agency ID
number is on the REPORT and your CHECK.**

E-mail a separate underwriter policy report before
the 15th of each month (in Excel format) to:

SWRegionRemittance@fnf.com

Preferred Method of Reporting

Paper Policies required for Oklahoma only.

**Send check (made out to each underwriter, i.e.
(Alamo Title, or Commonwealth Title, or Chicago
Title or Fidelity National Title) also before the 15th of
EACH MONTH to:**

Fidelity National Agency Solutions
Attn: SW Region Remittance Processing
6500 Pinecrest Drive, Suite 600
Plano, TX 75024
[Contact phone for FedEx or UPS 800-925-0965]

Questions: Please contact your Agency Account
Manager

Revised 9/27/2011